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fileye offers three types of user and two Editions (**Professional** and **Starter**).

The following chart will assist you in determining which may apply to you. **Professional** users apply only to the Professional Edition and **Starter** users apply only to the Starter Edition. **View** users apply to both.

Feature	Professional	Starter	View
Multilingual system and data in any language Spanish, French, Chinese, Cyrillic, Japanese, Korean etc.			
Free unlimited email support, version updates, training free user training (6 hours (Professional) or 3 hours (Starter))			
Any type of IP and non-IP Case Trademarks, Patents, Oppositions, TTAB, Agreements etc.			
Search & View Cases, Contacts, Deadlines, Costs ¹ & Responsible People			
Send emails from a Case click on the contact email address			
Click through from the Case to the IPO record available for specific jurisdictions			
Generate Reports, Letters & Forms as spreadsheet, PDF or email attachment			
Security profiles restrict/enable functionality			
Track changes to Cases, Contacts & Deadlines see when changes were made and by whom			
Automatically assign sent emails to the Case using the free Microsoft Outlook add-on (2003/07/10/13)			
Create, Update & Delete Cases, Contacts, Deadlines, Costs ¹ & Responsible People			
Create Templates Reports, Letters & PDF Forms			
Automated/scheduled tasks email diary schedules etc.			
Diary events and Workflows automatically create diaries, due and reminder dates			
Automatically trigger Letters & Forms print them in batch mode or selectively			
Automatically update the status of the Case when completing the registration event for example			
Automatically activate dependant Diaries/deadlines when events are completed			
Automatically update Cost Items create a renewal cost item for analysis and tracking			
Cost Tracking module record expenditure, track revenue, manage exchange rates			
Store known costs such as renewals for re-use utilise cost groups and assign to diary events			
Automatically apply uplifts to expenditure items by percentage or amount			
Update SmartLaws "rules" in accordance with changes amendments can be applied without affecting existing cases			

¹ Professional Edition only