

 **user comparison chart**

fileye offers three types of user and two Editions (**Professional** and **Starter**).  
 The following chart will assist you in determining which may apply to you. **Professional** users apply only to the Professional Edition and **Starter** users apply only to the Starter Edition. **View** users apply to both.

Feature	Professional	Starter	View
<b>Multilingual system and data in any language</b> Spanish, French, Chinese, Cyrillic, Japanese, Korean etc.	✔	✔	✔
<b>Free unlimited email support, version updates, training</b> Training materials provided for users and administrators	✔	✔	✔
<b>Any type of IP and non-IP Case</b> Trademarks, Patents, Oppositions, TTAB, Agreements etc.	✔	✔	✔
<b>Search &amp; View</b> Cases, Contacts, Deadlines, Costs <sup>1</sup> & Responsible People	✔	✔	✔
<b>Send emails from a Case</b> click on the contact email address	✔	✔	✔
<b>Click through from the Case to the IPO record</b> available for specific jurisdictions	✔	✔	✔
<b>Generate Reports, Letters &amp; Forms</b> as spreadsheet, PDF or email attachment	✔	✔	✔
<b>Generate Emails</b> handle your correspondence electronically	✔	✔	✔
<b>Security profiles</b> restrict/enable functionality	✔	✔	✔
<b>Track changes to Cases, Contacts &amp; Deadlines</b> see when changes were made and by whom	✔	✔	✔
<b>Automatically assign sent emails to the Case</b> using the free Microsoft Outlook add-on (2010/13/16/19)	✔	✔	
<b>Create, Update &amp; Delete</b> Cases, Contacts, Deadlines, Costs <sup>1</sup> & Responsible People	✔	✔	
<b>Create Templates</b> Reports, Letters & PDF Forms	✔	✔	
<b>Automated/scheduled tasks</b> email diary schedules etc.	✔	✔	
<b>Diary events and Workflows</b> automatically create diaries, due and reminder dates	✔		
<b>Automatically trigger Emails, Letters &amp; Forms</b> Send/print them in batch mode or selectively	✔		
<b>Automatically update the status of the Case</b> when completing the registration event for example	✔		
<b>Automatically activate dependant Diaries/deadlines</b> when events are completed	✔		
<b>Automatically update Cost Items</b> create a renewal cost item for analysis and tracking	✔		
<b>Cost Tracking module</b> record expenditure, track revenue, manage exchange rates	✔		
<b>Store known costs such as renewals for re-use</b> utilise cost groups and assign to diary events	✔		
<b>Automatically apply uplifts to expenditure items</b> by percentage or amount	✔		
<b>Update SmartLaws "rules" in accordance with changes</b> amendments can be applied without affecting existing cases	✔		

<sup>1</sup> Professional Edition only